

## Services Termination Form

(Please complete the form in BLOCK letters)

\*To secure your interest, termination requests will ONLY be processed with authorized signature as well as company chop (if applicable).

<b>1. Contact Information</b>					
Company:					
Address:					
Contact Person:			E-mail:		
Tel:		Mobile:		Fax:	
<b>2. Existing Records at Prime Square</b>					
Existing Customer Code:			Domain Name or Hostname:		
Services that want to be terminated:					
Reason(s) for service termination:					
<input type="checkbox"/> Project ended <input type="checkbox"/> Business closed <input type="checkbox"/> Using own server <input type="checkbox"/> Having budget concern <input type="checkbox"/> Using web hosting service provided by Internet Service Provider (ISP) e.g. Netvigator <input type="checkbox"/> Dissatisfaction with price level <input type="checkbox"/> Dissatisfaction with service/product features <input type="checkbox"/> Dissatisfaction with technical support/customer service <input type="checkbox"/> Dissatisfaction with server stability <input type="checkbox"/> Others (please specify) _____					
Your Ratings of our Services:					
	Excellent	Good	Average	Poor	Bad
Service features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Server stability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Comments: _____					

\*\*Your services will be terminated on its expiry date, please backup all your data from our server right now.

\_\_\_\_\_  
Authorized Signature and Company Chop

\_\_\_\_\_  
Title

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date